

BUSINESS REFORMS ACTION PLAN 2024**PART – B (States/ UTs)**

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
1	NSWS – States	Integration - Information Dissemination	Ensure that required information is provided by State/ UT for Know Your Approval module on the National Single Window System to facilitate the following: i. Ensure that investor can obtain information regarding all State approvals/ Clearances/ NOCs applicable for establishing (pre-establishment) & starting operations (pre operations) based on inputs such as type of industry, number of employees, risk category, size of firm, business location, Foreign/ Domestic investor etc. ii. Mandate inclusion of any new services in the online wizard/system within 30 days after it is introduced	C&I Dept.		
2		Integration - Information Dissemination	Ensure the following information are available for each State/District approval on the National single window system: 1. Name of the service 2. Responsible Ministry/ Department 3. Stage (Pre-establishment /Pre-operation/ Operation) 4. Procedure details 5. Stipulated Time (days) 6. Fees (INR) 7. List of documents			

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(1)	(2)	(3)	(4)	(5)	(6)	
			8. Link to apply for the service			
3		Integration - Online single window system	<p>Integrate State Single Window System with National Single Window System for facilitating all required approvals at State/UT level. The integrated system to facilitate one-stop online delivery of services with following features:</p> <ul style="list-style-type: none"> i. Submission of application* ii. Payment of application fee iii. Track status / query of application iv. Download the final signed certificate v. Third party verification <p>*Submission of application to include auto-population of investor data collected on NSWS and access to documents submitted on NSWS</p>	C&I Dept		
4		Integration - Online single window system	Integrate State Single Window System with National Single Window to ensure that investors are landing on post login page of state SWS after redirection from NSWS			

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5		Integration - Sectoral Information Dissemination	<p>States/ UTs to identify consolidated list of approvals (Central / State specific) for setting up of a new business for the following sectors to build sectoral journey on the National Single Window System.</p> <p>Priority Sectors:</p> <ol style="list-style-type: none"> 1. Medical Devices 2. Drugs and pharmaceuticals 3. Electronic / technology products 4. Textiles 5. Auto components <p>Service Sectors:</p> <ol style="list-style-type: none"> 1. IT & ITES 2. Retail & E-Commerce 3. Tourism and Hospitality 4. FinTech <p>Note: For sectors which are not applicable for a State, the same may be mentioned as "NA" issued by competent authority</p>			
6		Enabling Single Business User ID - PAN	<p>To enable PAN as Single Business User ID, respective States / UTs should ensure the following:</p> <p>The State / UT existing IT Systems to mandatorily capture PAN for each Profile/ Business Approval related Transaction</p>	C&I Dept.		

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7		Dashboard	<p>Mandate to Integrate and Publish an online dashboard in public domain with following features:</p> <p>i. Clearly publish the data on number of applications received and granted, and the time taken and cost incurred to grant approvals/certificate</p> <p>ii. Highlight that the dashboard is updated preferably on real time or updated regularly (daily/weekly/fortnightly/monthly). Date and time of modification may be mentioned</p>			
8		Compliance dashboard	<p>Design a compliance dashboard for all businesses units based on:</p> <p>i. All applicable compliances/ approvals/ licenses/ NoCs and units track record in timely adherence.</p> <p>ii. Dashboard to highlight approaching or pendency in compliance like renewals, returns/ filings.</p> <p>ii. Dashboard to include area wise compliance details and the observations to include lapses and delays, if any.</p>	C&I Dept.		
9	Logistics - PM Gati Shakti	PM Gati Shakti - State & District Level institutional framework	Mandate Constitution of institutional framework in line with PM Gati Shakti guidelines at State and District Level	P&PI Dept.		

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10		Access to Information and Transparency	Ensure the following information is available on the State Single Window System i. PM Gati Shakti State Master Plan ii. Infrastructure availability with regards to last mile connectivity as per PM Gati Shakti State Master Plan iii. Existing and proposed economic zones along with the multimodal connectivity infrastructure iv. Data on implementation of the planned initiatives/projects under PM Gati Shakti State Master Plan	P&PI Dept & C&I Dept.		
11	Business Entry	Registration of Partnership Firms	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step	Taxation Dept.		
12		Registration of Partnership Firms	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met			
13		Registration of Partnership Firms	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the	Taxation Dept.		

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			stipulated timelines are not met			
14		Registration of Partnership Firms	Mandate to Publish an online dashboard in public domain with following features: i. Clearly publish the data on number of applications received and granted, and the time taken and cost incurred to grant approvals/certificate ii. Highlight that the dashboard is updated preferably on real time or updated regularly (daily/weekly/fortnightly/monthly). Date and time of modification may be mentioned	Taxation		
15		Registration of Partnership Firms	Ensure that any changes in firm's information (such as change in partners, firm's name, address) are automatically updated for all relevant state government departments/ agencies (such as Labour, Environment, Industries, Industrial development corporations, Legal Metrology, Urban/ town and country planning)	Taxation		

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16		Registration of Societies	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step	Taxation	Kailiana Ralte, Jt Commr. Contact No: 9612177116	
17		Registration of Societies	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	Taxation	Kailiana Ralte, Jt Commr. Contact No: 9612177116	
18		Registration of Societies	States to have an online system and ensure the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification	Taxation	Kailiana Ralte, Jt Commr. Contact No: 9612177116	
19		Registration of Societies	Mandate to Publish an online dashboard in public domain with following features: i. Clearly publish the data on number of applications received and granted, and the time taken and cost incurred to grant approvals/certificate ii. Highlight that the dashboard is updated preferably on real time or updated regularly	Taxation	Kailiana Ralte, Jt Commr. Contact No: 9612177116	

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			(daily/weekly/fortnightly/monthly). Date and time of modification may be mentioned			
20		Registration of Societies	A standard template of MoA and model bye-laws should be made available on the Department's website	Taxation	Kailiana Ralte, Jt Commr. Contact No: 9612177116	
21		Registration of Societies	Ensure that any changes in society's information (such as change in constitution, society name, address) are automatically updated for all relevant state government departments/ agencies (such as Labour, Environment, Industries, Industrial development corporations, Legal Metrology, Urban/ town and country planning)	Taxation	Kailiana Ralte, Jt Commr. Contact No: 9612177116	
22	Investment Enablers	Investors' Facilitation Center/ Investment Promotion Agency	Establish an Investors' Facilitation Center/ Investment Promotion Agency in State through a legislation for investment promotion, industrial facilitation, regulatory reforms and obtaining user feedback			

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23		Investors' Facilitation Center/ Investment Promotion Agency	Establish a service desk and define working procedures (including service timelines, assignment of relationship managers, reverting to investors, in-built sectoral expertise etc.) for Investors' Facilitation Center/ Investment Promotion Agency for: i) Queries handling and ii) Grievance handling Ensure that the contact details of relationship managers is available on National single window system & State's Single Window System	P&PI Dept and C&I Dept.		
24		Investors' Facilitation Center/ Investment Promotion Agency	Mandate time-bound delivery of queries and grievances handling to Industries/ Businesses through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met i. All queries to be sought once within 7 days from the date of receiving details from the investor ii. All resolution of query and grievance within 15 days from the date of receiving complete details from the investor	do		

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25		Investors' Facilitation Center/ Investment Promotion Agency	Mandate to Publish an online dashboard in public domain with following features: i. Clearly publish the data on number of queries / grievances handled and the time taken and cost incurred to resolve ii. Highlight that the dashboard is updated preferably on real time or updated regularly (daily/weekly/fortnightly/monthly). Date and time of modification may be mentioned			
26		Access to Information and Transparency	Mandate time-bound delivery of services to Industries/ Businesses through a legislation such as 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	DP&AR (GGC)		
27		Access to Information and Transparency	Mandate each proposed/new regulation (before it is introduced) following criteria displayed on the website: i. Legal Basis - Does it have a basis in law/act/policy ii. Necessity - Does the license help government achieve its objectives iii. Business-friendly - Does it impose minimum burden on businesses to achieve the government's objectives	DP&AR (GGC)		

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28		Access to Information and Transparency	Mandate online publishing of draft business regulation and invite public comments/ feedback on the same prior to enactment - The period of display should be at least 30 days	DP&AR (GGC)		
29		Access to Information and Transparency	Mandate online publishing of the comments/feedback received on the draft business regulation and how they were addressed in the final regulation	DP&AR (GGC)		
30		Factories, Boilers & Labour (registration & Renewals)	Ensure that the following services are provided through the online single window system - Registration and renewal of license under The Factories Act, 1948	LESDE		
31		Factories, Boilers & Labour (registration & Renewals)	Ensure that the following service is provided through the online single window system - Approval of plan and permission to construct/extend/or take into use any building as a factory under the Factories Act, 1948	LESDE		
32		Factories, Boilers & Labour (registration & Renewals)	Ensure that the following services are provided through the online single window system - Registration and Renewal of Boilers Manufactures under The Boilers Act, 1923	LESDE		
33		Factories, Boilers & Labour (registration	Ensure that the following services are provided through the online single window system - Registration and Renewal of Boilers under	LESDE		

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		& Renewals)	The Boilers Act, 1923			
34		Factories, Boilers & Labour (registration & Renewals)	Ensure that the following services are provided through the online single window system - License and renewal of license for contractors under provision of The Contracts Labour (Regulation and Abolition) Act, 1970	LESDE		
35		Factories, Boilers & Labour (registration & Renewals)	Ensure that the following services are provided through the online single window system - Registration and renewal (if applicable) under The Shops and Establishment Act	LESDE		
36		Factories, Boilers & Labour (registration & Renewals)	Ensure that the following services are provided through the online single window system - Registration of principal employer's establishment under provision of The Contracts Labour (Regulation and Abolition) Act, 1970	LESDE		
37		Factories, Boilers & Labour (registration & Renewals)	Ensure that the following services are provided through the online single window system - Registration under The Building and Other Construction Workers (Regulation of Employment and Conditions of Service) Act, 1996	LESDE		

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38		Factories, Boilers & Labour (registration & Renewals)	Ensure that the following services are provided through the online single window system - Registration of establishment under the Inter State Migrant Workmen (RE&CS) Act, 1979	LESDE		
39		Online single window system Approvals/Renewals (Environment)	Ensure that the following services are provided through the online single window system - Consent to Establish under the Air (Prevention and Control of Pollution) Act, 1981 & Water (Prevention and Control of Pollution) Act, 1974	EF&CC		
40		Online single window system Approvals/Renewals (Environment)	Ensure that the following services are provided through the online single window system - Consent to Operate under the Air (Prevention and Control of Pollution) Act, 1981 & Water Act (Prevention and Control of Pollution) Act, 1974	EF&CC		
41		Online single window system Approvals/Renewals (Environment)	Ensure that the following services are provided through the online single window system - Authorization under the Hazardous and Other Wastes (Management and Transboundary Movement) Rules, 2016	EF&CC		

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42		Online single window system Approvals/Renewals (Environment)	Ensure that the following services are provided through the online single window system - Registration/ Renewal under The E-waste (Management and Handling) Rules, 2011	EF&CC		
43		Online single window system Approvals/Renewals (Environment)	Ensure that the following services are provided through the online single window system - Registration/ Renewal under Plastic Waste (Management and Handling) Rules, 2011	EF&CC		
44		Online single window system Approvals/Renewals (Environment)	Ensure that the following services are provided through the online single window system - Authorization under Bio-Medical Waste Management (Management and Handling) Rules, 2016	EF&CC		
45		Online single window system Approvals/Renewals (Environment)	Ensure that the following services are provided through the online single window system - Authorization under Solid Waste Management (processing, recycling, treatment, and disposal of solid waste) Rules, 2016	EF&CC		

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46		Online single window system Approvals/Renewals (Environment)	Ensure that the following services are provided through the online single window system - Authorization under Construction and Demolition Waste Management (Management and Handling) Rules, 2016	EF&CC		
47		Online single window system Approvals/Renewals (Environment)	Ensure that the following services are provided through the online single window system - Registration for dealers under The Batteries (Management & Handling) Rules, 2001	EF&CC		
48		Online single window system Approvals/Renewals (Land)	Ensure that the following service are provided through the online single window system - Allotment of land in Industrial Area	Commerce & Industries		
49		Online single window system Approvals/Renewals (Land)	Ensure that the following service is provided through the online single window system - Change in Land use	LR&S		
50		Online single window system Approvals/Renewals (Tax)	Ensure that the following service is provided through the online single window system - Registration under Profession Tax	Taxation	Kailiana Ralte, Jt Commr. Contact No: 9612177116	

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51		Online single window system Approvals/Renewals (Tax)	Ensure that the following service is provided through the online single window system - Excise Verification Certificate	Excise & Narcotics		
52		Online single window system Approvals/Renewals (Tax)	Ensure that the following service is provided through the online single window system - Registration under State Excise for Label Registration	Excise & Narcotics		
53		Online single window system Approvals/Renewals (Tax)	Ensure that the following service is provided through the online single window system - Registration under State Excise for Brand Registration	Excise & Narcotics		
54		Online single window system Approvals/Renewals (Tax)	Ensure that the following services are provided through the online single window system - License under State Excise for local sale, Import and export permit of Spirit and Indian-made foreign liquor (IMFL)	Excise & Narcotics		
55		Online single window system Approvals/Renewals (Sectoral Licenses)	Ensure that the following service is provided through the online single window system - Registration for Trade License	Commerce & Industries		

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56		Online single window system Approvals/Renewals (Sectoral Licenses)	Ensure that the following services are provided through the online single window system - Fire License/ NOC (Registration and Renewal)	Fire & Emergency Services		
57		Online single window system Approvals/Renewals (Utilities)	Ensure that the following services are provided through the online single window system - i. Obtaining Electricity Connection ii. Obtaining Drawing Approval from Electrical Inspectorate iii. Obtaining Power feasibility certificate or sanction of power supply	P&E		
58		Online single window system Approvals/Renewals (Utilities)	Ensure that the following service is provided through the online single window system - Water Connection	PHE		
59		Online single window system Approvals/Renewals (Utilities)	Ensure that the following service is provided through the online single window system - Permission to draw water from river/public tanks	PHE		
60		Online single window system Approvals/Renewals	Ensure that the following service is provided through the online single window system - NoC for water abstraction from Ground Water Authority	PHE		

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		(Utilities)				
61		Online single window system- Incentives	Design an online system which provides a customized list of rebates, incentives, subsidies, and credit schemes applicable to the unit	Commerce & Industries		
62		Online single window system- Incentives	Mandate time-bound delivery of rebates, incentives, subsidies and credit schemes to Industries/ Businesses through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	Commerce & Industries		
63		Online single window system- Incentives	Ensure that rebates, incentives, subsidies, and credits are provided through the online single window system in a manner that allows online application, payments, tracking of status and approvals	Commerce & Industries		

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64		Online single window system- Incentives	Mandate to Publish an online dashboard in public domain with following features: i. Clearly publish the data on number of applications received and granted, and the time taken and cost incurred to grant approvals/certificate ii. Highlight that the dashboard is updated preferably on real time or updated regularly (daily/weekly/fortnightly/monthly). Date and time of modification may be mentioned	Commerce & Industries		
65		Online single window system- Land Allotment	Provide data of all land banks (vacant plots) in State/UT-owned industrial estates (estate-wise) on one online system/ portal in public domain. The land bank should provide details/industries/sectors for which the land can be used	Commerce & Industries		
66		Online single window system- Land Allotment	Design and implement a GIS system to provide details about the land earmarked for industrial use across the State and integrate with India Industrial Land Bank (IILB) (erstwhile, Industrial Information System) of DPIIT	Commerce & Industries		

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67		Online single window system- Land Allotment	Implement GIS system for all State-owned industrial estates/ parks to provide details of infrastructure and facilities with all requisite clearances and permissions, including: - Details of available connectivity infrastructure (including road, rail, airports) - Details of utility infrastructure (including electrical substations) - Details of other infrastructure (including police station, fire station), hospitals and education institutions	Commerce & Industries		
68		Online single window system- Land Allotment	Integrate online system for land allotment and payment gateway with India Industrial Land Bank (IILB) for Investor to apply for land and purchase land	Commerce & Industries		
69		Online single window system- Land Allotment	States to have an online system for land allotment and ensure the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification	Commerce & Industries		
70		Online single window system- Land Allotment	Define objective criteria, for evaluating land allotment application within industrial estates of State Government along with provision of land/ shed allotment for industrial units on rental/	Commerce & Industries		

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			lease model			
71		Online single window system-Land Allotment	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	LR&S		
72		Online single window system-Land Allotment	Mandate to Publish an online dashboard in public domain with following features: i. Clearly publish the data on number of applications received and granted, and the time taken and cost incurred to grant approvals/certificate ii. Highlight that the dashboard is updated preferably on real time or updated regularly (daily/weekly/fortnightly/monthly). Date and time of modification may be mentioned	LR&S		

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73		Online single window system- Plug & Play system	<p>Ensure infrastructure and facilities are developed and offer plug and play option for promoting sectoral investments of land earmarked for industrial purpose, and to have the following (as applicable):</p> <ul style="list-style-type: none"> i. Pre-approved clearances and permissions at park level, aligned to sectoral/ manufacturing requirements like for red category products ii. Water and power utility infrastructure (including electrical substations) iii. Gas pipeline infrastructure iv. Optical Fibre Cable (OFC) connectivity v. Sewage treatment plant (with required permissions) vi. Effluent treatment plant (with required permissions) vii. Common facilitation center (CFC) 	P&PI		
74		Online single window system- Decriminalisation	<p>Design and implement an online wizard/ system with the following features/information:-</p> <ul style="list-style-type: none"> i. List of criminal provisions under various Acts including section/ rule ii. Descriptions of provision with trigger/ event point for incidence of liability for business and relevant sector iii. Type of offence and punishment 	Home (Police)		

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75	Online Single Window System (sectoral licenses)	Online single window system Approvals/Renewals (Sectoral Licenses)	Ensure that the following services are provided through the online single window system - Registration, renewals, and verification under Legal metrology/Weights & Measures	FCS&CA (Legal Metrology)		
76		Online single window system Approvals/Renewals (Sectoral Licenses)	Ensure that the following services are provided through the online single window system - Approval for DG set installation (Registration and Renewal) from all concerned authorities (as applicable)	P&E		
77		Online single window system Approvals/Renewals (Sectoral Licenses)	Ensure that the following services are provided through the online single window system - Mobile Tower Approval (Registration and Renewal)	ICT		
78		Online single window system Approvals/Renewals (Sectoral Licenses)	Ensure that the following services are provided through the online single window system - Retail Drug License (Pharmacy) (Registration and Renewal)	H&FW		

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79		Online single window system Approvals/Renewals (Sectoral Licenses)	Ensure that the following service is provided through the online single window system - Wholesale Drug License (Registration and Renewal)	H&FW		
80		Online single window system Approvals/Renewals (Sectoral Licenses)	Ensure that the following services are provided through the online single window system - Drug Manufacturing License (Registration and Renewal)	H&FW		
81	Land Administration and Transfer of Land and Property	Property Registration	<p>Mandate to Digitize and publish online land transaction deeds including conveyance deed, property registry, Lease etc. kept at the sub-registrar offices and provide:</p> <p>i. Transaction history for the last 20 years ii. The Transaction history of 20 years to be displayed in tabular/dashboard form with access to relevant documents in downloadable forms for each transaction and Availability of Statistics Gender-Disaggregated Data on Property Ownership iii. Searchable metadata with the help of Survey no./ Registration number, Registration date, Conveyance deed/ property registry, etc..</p>	LR&S		

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			iv. Website should clearly state that the information provided online is updated, and no physical visit is required			

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82		Property Registration	<p>Mandate to Digitize and publish online land transaction deeds including Records of Rights (ROR) kept at all land records offices:</p> <p>i. Transaction history for the last 20 years ii. The Transaction history of 20 years to be displayed in tabular/dashboard form with access to relevant documents in downloadable forms for each transaction iii. Digital copy of all RoR. iv. Searchable metadata with the help of Survey no./ Registration number, Registration date, Conveyance deed/ property registry, etc.. v. Website should clearly state that the information provided online is updated, and no physical visit is required</p>	LR&S		
83		Property Registration	<p>Digitize and publish data of Property Tax payment dues online in public domain for all the Urban Local Bodies (ULBs) and Panchayats in the State/UT. The searchable metadata available should be:</p> <p>i. Name of the Property Tax payer ii Survey no. of land / Unique Identification no. of property The website should clearly state that the information provided online is updated, and no physical visit is required</p>	LR&S		

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84		Property Registration	I. Mandate each property/plot has a Unique ID across the State 1. Rural Land / Plot: Survey no., etc. 2. Urban Land: Survey or CTS no., etc. 3. Urban Property – Including Vertical property such as Apartments, Condos, etc.	LR&S		
85		Property Registration	Design an online system to auto-calculate and pay the property tax for both ULB and Panchayats	LR&S		
86		Property Registration	i. Integrate all the cadastral maps across rural and urban areas in the State/UT on a single website and make the latest copy available in public domain	LR&S		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
87		Property Registration	<p>Integrate all land/property related records of ownership and encumbrances on one single online portal including:</p> <ul style="list-style-type: none"> i. Data of land transaction deeds for last 20 years at all sub-registrar offices (Registration number, Registration date, Survey no.), ii. Updated Record of Rights at all Revenue department offices (Date of mutation), and iii. Data of Property Tax payment dues at all urban and rural areas of the State/UT (Name of the Property Tax payer, Property Tax dues) iv. Revenue Court case data (Court case number, Name of parties involved, Date of filing of court case, Status of case [Ongoing/Resolved] v. Civil Court case data (Court case number, Name of parties involved, Date of filing of court case, Status of case [Ongoing/Resolved] vi. Integrate with Central Registry of Securitization Asset Reconstruction and Security Interest (CERSAI) vii. Integrate with utilities (electricity & water) viii. Integrated with cadastral maps <p>The website should be publicly accessible and should clearly mention that the website is recently updated, and no</p>	LR&S		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
			<p>physical visit is required. The integration should be done for all areas of the State/UT.</p>			

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
88		Property Registration	States to have an online system and ensure the following features for registering property (for all types of land tenure) i. Online submission of information for property registration ii. Online generation of the appointment (date and time) iii. Online Stamp duty calculator iv. Online payment of application fee - Stamp duty, registration fees, etc.	LR&S		
89		Property Registration	Mandate to Publish an online dashboard in public domain with following features: i. Clearly publish the data on number of applications received and granted, and the time taken and cost incurred to grant approvals/certificate ii. Highlight that the dashboard is updated preferably on real time or updated regularly (daily/weekly/fortnightly/monthly). Date and time of modification may be mentioned	LR&S		
90		Property Registration	Mandate issuance of the registered deed to the applicant on the same day as the day of registration.	LR&S		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
91		Property Registration	<p>Publish fee details on the department website for the following:</p> <ul style="list-style-type: none"> i. Registration of deed ii. Mutation at Land records office iii. Mutation/name change at ULB and Panchayats iv. Mutation/name change at electricity and water department v. Access to cadastral maps <p>The website should also provide schedule of fees under the Act</p>	LR&S		
92		Property Registration	<p>Implement a system to trigger the mutation/name change as soon as the property is registered at sub registrar office for the following processes:</p> <ul style="list-style-type: none"> i. Mutation at land records office ii. Name change at Municipal Corporation and Panchayats for property tax iii. Name change in Electricity and Water bills 	LR&S		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
93		Property Registration	Mandate to Publish an online dashboard in public domain with following features: i. Clearly publish the data on number of applications received and granted for mutation (at land records, utilities, ULBs and Panchayats), and the time taken and cost incurred to grant approvals/certificate ii. Highlight that the dashboard is updated preferably on real time or updated regularly (daily/weekly/fortnightly/monthly). Date and time of modification may be mentioned	LR&S		
94		Property Registration	Implement an independent grievance mechanism for online filing complaints related to property registration at Sub Registrar Office	LR&S		
95		Property Registration	Mandate to Publish an online dashboard in public domain with following features: i. Clearly publish the data on number and type of land disputes, and average time taken and cost incurred to resolve land disputes under Revenue Court ii. Highlight that the dashboard is updated preferably on real time or updated regularly	LR&S		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
			(daily/weekly/fortnightly/monthly). Date and time of modification may be mentioned			
96	Change in Land Use	Change in Land Use	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	LR&S, DP&AR (GGC)		
97		Change in Land Use	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step, searchable based on risk category, size of firm, business location and Foreign/ Domestic investor	LR&S		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
98		Change in Land Use	Mandate to Publish an online dashboard in public domain with following features: i. Clearly publish the data on number of applications received and granted, and the time taken and cost incurred to grant approvals/certificate ii. Highlight that the dashboard is updated preferably on real time or updated regularly (daily/weekly/fortnightly/monthly). Date and time of modification may be mentioned	LR&S		
99		Environment Registration	Allow for renewal of Consent to Operate (under Water Act, 1974 and Air Act, 1981) based on self-certification and/or third party certification	EF&SS		
100	Environment Registrati on Enablers	Environment Registration	Mandate to Publish an online dashboard in public domain for renewal of Consent to Operate with following features: i. Clearly publish the data on number of applications received and granted, and the time taken and cost to grant approvals/certificate ii. Highlight that the dashboard is updated preferably on real time or updated regularly (daily/weekly/fortnightly/monthly). Date and time of modification may be mentioned	EF&CC		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
101		Environment Registration	Allow validity period of Consent to Operate for period of 5 years and above.	EF&CC		
102		Consent to Establish under the Water (Prevention and Control of Pollution) Act, 1974 and Air (Prevention and Control of Pollution) Act, 1981	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step, searchable based on risk category, size of firm, business location and Foreign/ Domestic investor	EF&CC (SPCB)		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
103		Consent to Establish under the Water (Prevention and Control of Pollution) Act, 1974 and Air (Prevention and Control of Pollution) Act, 1981	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	EF&CC (SPCB)		
104		Consent to Establish under the Water (Prevention and Control of Pollution) Act, 1974 and Air (Prevention and Control of Pollution) Act, 1981	States to have an online system and ensure the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification	EF&CC (SPCB)		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
105		Consent to Operate under the Water (Prevention and Control of Pollution) Act, 1974 and Air (Prevention and Control of Pollution) Act, 1981	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step, searchable based on risk category, size of firm, business location and Foreign/ Domestic investor	EF&CC (SPCB)		
106		Consent to Operate under the Water (Prevention and Control of Pollution) Act, 1974 and Air (Prevention and Control of Pollution) Act, 1981	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	EF&CC (SPCB)		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
107		Consent to Operate under the Water (Prevention and Control of Pollution) Act, 1974 and Air (Prevention and Control of Pollution) Act, 1981	States to have an online system and ensure the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification	EF&CC (SPCB)		
108		Authorization under the Hazardous and Other Wastes (Management and Transboundary Movement) Rules, 2016	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step, searchable based on risk category, size of firm, business location and Foreign/ Domestic investor	UD&PA/PHE		
109		Authorization under the Hazardous and Other Wastes (Management and Transbound	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	UD&PA/PHE		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
		ary Movement) Rules, 2016				
110		Authorization under the Hazardous and Other Wastes (Management and Transboundary Movement) Rules, 2016	States to have an online system and ensure the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification	UD&PA/PHE		
111		Registration / Renewal under The E-waste (Management and Handling) Rules, 2011 (under Chapter III) (effective from May 2012)	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step, searchable based on risk category, size of firm, business location and Foreign/ Domestic investor	PHE		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
112		Registration / Renewal under The E-waste (Management and Handling) Rules, 2011 (under Chapter III) (effective from May 2012)	<p>Mandate time-bound delivery through a legislation such as:</p> <ol style="list-style-type: none"> 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met 	PHE		
113		Registration / Renewal under The E-waste (Management and Handling) Rules, 2011 (under Chapter III) (effective from May 2012)	<p>States to have an online system and ensure the following features without the requirement of physical visit to the department:</p> <ol style="list-style-type: none"> i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification 	PHE		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
114		Registration / Renewal under Plastic Waste (Management and Handling) Rules, 2011	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step, searchable based on risk category, size of firm, business location and Foreign/ Domestic investor	UD&PA		
115		Registration / Renewal under Plastic Waste (Management and Handling) Rules, 2011	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	UD&PA, DP&AR(GGC)		
116		Registration / Renewal under Plastic Waste (Management and Handling) Rules, 2011	States to have an online system and ensure the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification	UD&PA		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
117		Authorization under Bio-Medical Waste Management (Management and Handling) Rules, 2016	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step, searchable based on risk category, size of firm, business location and Foreign/ Domestic investor	H&FW		
118		Authorization under Bio-Medical Waste Management (Management and Handling) Rules, 2016	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	H&FW, DP&AR(GGC)		
119		Authorization under Bio-Medical Waste Management (Management and Handling) Rules, 2016	States to have an online system and ensure the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification			

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
120		Authorization under Solid Waste Management (processing, recycling, treatment and disposal of solid waste) Rules, 2016	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step, searchable based on risk category, size of firm, business location and Foreign/ Domestic investor	UD&PA		
121		Authorization under Solid Waste Management (processing, recycling, treatment and disposal of solid waste) Rules, 2016	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	UD&PA		
122		Authorization under Solid Waste Management (processing, recycling, treatment and disposal of solid waste)	States to have an online system and ensure the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification	UD&PA		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
		Rules, 2016				
123		Authorization under Construction and Demolition Waste Management (Management and Handling) Rules, 2016	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step, searchable based on risk category, size of firm, business location and Foreign/ Domestic investor	UD&PA		
124		Authorization under Construction and Demolition Waste Management (Management and Handling) Rules, 2016	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	UD&PA, DP&AR (GGC)		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
125		Authorization under Construction and Demolition Waste Management (Management and Handling) Rules, 2016	States to have an online system and ensure the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification	UD&PA		
126		Registration for refurbishers under The Batteries (Management & Handling) Rules, 2001	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step, searchable based on risk category, size of firm, business location and Foreign/ Domestic investor			
127		Registration for refurbishers under The Batteries (Management & Handling) Rules, 2001	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	May be decided during consuotation meeting		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
128		Registration for refurbishers under The Batteries (Management & Handling) Rules, 2001	States to have an online system and ensure the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification			

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
129		Dashboard for Environment related approvals	<p>Mandate to Publish an online dashboard in public domain with following features:</p> <p>i. Clearly publish the data on number of applications received and granted, and the time taken and cost incurred to grant approvals/certificate</p> <p>ii. Highlight that the dashboard is updated preferably on real time or updated regularly (daily/weekly/fortnightly/monthly). Date and time of modification may be mentioned</p> <p>Dashboard should cover the following:</p> <ul style="list-style-type: none"> • The Water (Prevention and Control of Pollution) Act, 1974 • The Air (Prevention and Control of Pollution) Act, 1981 • Authorization under the Hazardous and Other Wastes (Management and Transboundary Movement) Rules, 2016 • Plastic Waste (Management and Handling) Rules, 2011 • E-waste (Management and Handling) Rules, 2011 • Bio medical waste Management Rules, 2016 • Solid waste Management Rules, 2016 • Construction and demolition waste management rules 2016 • The Batteries (Management & Handling) Rules, 2001 	EF&CC		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
130	Labour Regulation Enablers	Registration of Factories under The Factories Act, 1948	Introduce a provision for allowing the validity of license under the Factories Act, 1948 to be 10 years or more.	LESDE		
131		Registration of Factories under The Factories Act, 1948	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step, searchable based on risk category, size of firm, business location and Foreign/ Domestic investor	LESDE		
132		Registration of Factories under The Factories Act, 1948	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met.	LESDE		
133		Registration of Factories under The Factories Act, 1948	Design and implement an online system and mandate the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification	LESDE		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
134		Registration of Factories under The Factories Act, 1948	Ensure safety conditions are prescribed in line with the provision made in the OSH Code which permits women to work at night and in all occupations subject to their consent	LESDE		
135		Renewal of Factories Registration under The Factories Act, 1948	Eliminate the requirement of renewal of registration or allow auto-renewal	LESDE		
136		Approval of plan and permission to construct/extend/or take into use any building as a factory	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, updated cost and time for completion of each procedure/step, searchable based on risk category, size of firm, business location and Foreign/ Domestic investor	AMC		
137		Approval of plan and permission to construct/extend/or take into use any building as a factory	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met.	AMC, DP&AR(GGC)		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
138		Approval of plan and permission to construct/extend/or take into use any building as a factory	Design and implement an online system and mandate the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification	AMC		
139		Third party certification for boilers under Boilers Act 1923	Introduce a provision for third party certification for boilers during use u/s 34 (3) of the Boilers Act, 1923, by authorizing Boiler Operation Engineer (BoE) having the following qualification: 1. Graduate in Mechanical/ Production/ Power Plant/ Metallurgical engineering from a recognized institution; and 2. Minimum 5 years of experience in the field related to boilers	LESDE		
140		Registration and Renewal of Boilers under The Boilers Act, 1923	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step, searchable based on risk category, size of firm, business location and Foreign/ Domestic investor	P&E		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
141		Registration and Renewal of Boilers under The Boilers Act, 1923	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	LESDE		
142		Registration and Renewal of Boilers under The Boilers Act, 1923	States to have an online system and ensure the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification	LESDE		
143		Registration of Boilers Manufactures under The Boilers Act, 1923	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step, searchable based on risk category, size of firm, business location and Foreign/ Domestic investor	LESDE		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
144		Registration of Boilers Manufactures under The Boilers Act, 1923	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met.	P&E		
145		Registration of Boilers Manufactures under The Boilers Act, 1923	States to have an online system and ensure the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification	LESDE		
146		Labour Regulation enabler	Mandate online filing of single integrated return under all the labour laws applicable in the State/UT	LESDE		
147		Labour Regulation enabler	Registration under Shops & Establishment AND/OR Trade License to be given through a single form.	LESDE		
148		Labour Regulation enabler	Legally mandate social consultation during the process of setting and updating the minimum wage	LESDE		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
149		Labour Welfare Act	Ensure rules are prescribed under the Code on Social Security, 2020 regarding manner of collection of cess from every employer undertaking building or other construction work for the purposes of social security and welfare of building workers.	LESDE		
150		License/ Renewals for contractors under provision of The Contracts Labour (Regulation and Abolition) Act, 1970	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step, searchable based on risk category, size of firm, business location and Foreign/ Domestic investor	LESDE		
151		License/ Renewals for contractors under provision of The Contracts Labour (Regulation and Abolition) Act, 1970	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act for issuance of the licence electronically within forty five days of the receipt of application 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	LESDE		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
152		License/ Renewals for contractors under provision of The Contracts Labour (Regulation and Abolition) Act, 1970	<p>States to have an online system* and ensure the following features without the requirement of physical visit to the department:</p> <ul style="list-style-type: none"> i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification <p>*The system to ensure that the licence is issued electronically within forty five days of the receipt of application failing which the licence shall be deemed to be issued and shall be auto generated. An establishment shall be deemed to have been registered under this Code immediately on the expiration of such period.</p>	LESDE		
153		Registration under The Shops and Establishment Act (including 365 days license)	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step, searchable based on risk category, size of firm, business location and Foreign/ Domestic investor	AMC		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
154		Registration under The Shops and Establishment Act (including 365 days license)	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met.	AMC		
155		Registration under The Shops and Establishment Act (including 365 days license)	States to have an online system and ensure the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification	AMC		
156		Registration under The Shops and Establishment Act (including 365 days license)	Eliminate the provision which poses restrictions on women to work in night shift to ensure 24*7 working for females	AMC		
157		Registration under The Shops and Establishment Act (including 365 days)	i. Eliminate the requirement of Inspection prior to registration ii. Ensure that the final registration is granted within one day from the date of application	AMC		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
		license)				
158		Registration under The Shops and Establishment Act (including 365 days license)	Eliminate the requirement of Renewal of registration	AMC		
159		Registration /Renewal of principal employer's establishment under provision of The Contracts Labour (Regulation and Abolition) Act, 1970	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step, searchable based on risk category, size of firm, business location and Foreign/ Domestic investor	LESDE		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
160		Registration /Renewal of principal employer's establishment under provision of The Contracts Labour (Regulation and Abolition) Act, 1970	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act for issuance of Registration/ Renewal within such time as would be prescribed through rules by the Central Government. 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	LESDE		
161		Registration /Renewal of principal employer's establishment under provision of The Contracts Labour (Regulation and Abolition) Act, 1970	States to have an online system* and ensure the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification *The system to ensure that the Registration/Renewal is issued electronically within such time as would be prescribed through rules by the Central Government failing which the licence shall be deemed to be issued and shall be auto generated.	LESDE		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
162		Registration /Renewal under The Building and Other Construction Workers (Regulation of Employment and Conditions of Service) Act, 1996	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step, searchable based on risk category, size of firm, business location and Foreign/ Domestic investor	LESDE		
163		Registration /Renewal under The Building and Other Construction Workers (Regulation of Employment and Conditions of Service) Act, 1996	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act for issuance of Registration/Renewal within such time as would be prescribed through rules by the Central Government. 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	LESDE		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
164		Registration /Renewal under The Building and Other Construction Workers (Regulation of Employment and Conditions of Service) Act, 1996	<p>States to have an online system* and ensure the following features without the requirement of physical visit to the department:</p> <ul style="list-style-type: none"> i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification <p>*An establishment shall be deemed to have been registered under this Code immediately on the expiration of such period. The system to ensure that the Registration/Renewal is issued electronically within such time as would be prescribed through rules by the Central Government failing which the licence shall be deemed to be issued and shall be auto generated. Any certificate given in furtherance of such deemed approval shall carry a clear signature/seal of authorized official to give it equal status as a regular approval.</p>	LESDE		
165		Registration / Renewal of establishment under the Inter State Migrant Workmen (RE&CS)	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step, searchable based on risk category, size of firm, business location and Foreign/	LESDE		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
		Act, 1979	Domestic investor			
166		Registration of establishment under the Inter State Migrant Workmen (RE&CS) Act, 1979	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act for issuance of Registration/Renewal within such time as would be prescribed through rules by the Central Government. 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	LESDE		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
167		Registration of establishment under the Inter State Migrant Workmen (RE&CS) Act, 1979	<p>Design and implement an online system and mandate the following features without the requirement of physical visit to the department:</p> <ul style="list-style-type: none"> i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification <p>*An establishment shall be deemed to have been registered under this Code immediately on the expiration of such period. The system to ensure that the Registration/Renewal is issued electronically within such time as would be prescribed through rules by the Central Government failing which the licence shall be deemed to be issued and shall be auto generated. Any certificate given in furtherance of such deemed approval shall carry a clear signature/seal of authorized official to give it equal status as a regular approval.</p>	LESDE		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
168		Labour Regulation	<p>Mandate to Publish an online dashboard in public domain with following features:</p> <p>i. Clearly publish the data on number of applications received and granted, and the time taken and cost incurred to grant approvals/certificate</p> <p>ii. Highlight that the dashboard is updated preferably on real time or updated regularly (daily/weekly/fortnightly/monthly). Date and time of modification may be mentioned</p> <p>The dashboard should cover the following acts:</p> <ul style="list-style-type: none"> • License for contractors under provision of The Contracts Labour (Regulation and Abolition) Act, 1970 • Shops and Establishment Act • Principal employer's establishment under provision of The Contracts Labour (Regulation and Abolition) Act, 1970 • Building and Other construction workers Act • Establishment under the Inter State Migrant Workmen (RE&CS) Act, 1979 • Factories Act • Registration/renewals under Boiler Act • Registration/ renewals under Boiler Manufacturer 	LESDE		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
169	Obtaining Utility Permits	Obtaining Electricity connection	States to have a system that allows online application submission, payment and tracking of status without the need for a physical touch point for document submission for: i. Obtaining New electricity connection ii. Obtaining Drawing Approval from Electrical Inspectorate iii. Obtaining Power feasibility certificate or sanction of power supply and mandate that all applications are submitted online.	P&E		
170		Obtaining Electricity connection	Reduce the number of mandatory documents required for obtaining the electricity connection to: i. proof of identity of the user ii. proof of ownership/occupancy (in case of owned/leased premise) iii. authorization document (in case of firm or company)	P&E		
171		Obtaining Electricity connection	Ensure that the regulator publishes monthly or quarterly the data regarding total duration and frequency of outages online in public domain	P&E		
172		Obtaining Electricity connection	Ensure that information on effective tariffs are available online, and that customers are notified of a change in tariff ahead of the billing cycle	P&E		
173		Obtaining Electricity connection	DISCOMS to notify customers of planned outages (maintenance and load shedding) for next 1 month in advance	P&E		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
174		Obtaining Electricity connection	Ensure that charged electrical connections (up to 150 KVA) is provided within Seven days (where no 'Right of Way' (RoW) is required) and in Fifteen days where RoW is required from concerned agencies	P&E		
175		Obtaining Electricity connection	Mandate to Publish an online dashboard in public domain with following features: i. Clearly publish the data on number of applications received and granted, and the time taken and cost incurred to grant approvals/certificate ii. Highlight that the dashboard is updated preferably on real time or updated regularly (daily/weekly/fortnightly/monthly). Date and time of modification may be mentioned	P&E		
176		Obtaining Electricity connection	Design an online system for e-payment of bills on the portal of the DISCOMS	P&E		
177		Obtaining Electricity connection	Mandate DISCOMS to include provisions in governing statutes/ in Business facilitation Act for inclusion of credit facilities as a compensative measure for any irregularities or lapses in service delivery other than force majeure situations	P&E		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
178		Obtaining Electricity connection	Mandate DISCOMS to design and publish an online dashboard in public domain to provide information on quality of electricity service supply division wise having following parameters and updated on real time basis: i. Average Hours of Steady supply voltage supplied to consumers per week ii. Number and hours of disruptions/ power cuts per week iii. Reason for power disruptions	P&E		
179		Obtaining Electricity connection	Establish an Online Grievance Mechanism and define working procedures and escalation matrix (including service timelines, reverting to business etc.) for Grievance handling	P&E		
180		Obtaining Electricity connection	i. Mandate external electricity installation works typically carried out by a licensed professional/ company ii. Mandate the frequency of the following: a. Inspection by contractor/company that performed external installations	P&E		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
			<ul style="list-style-type: none"> b. Issuance of certificate of compliance by contractor/company c. Check quality of external installation works by contractor/company iii. Mandate the quality check or final inspection by a third party to ensure the quality and safety of external electricity installations 			
181		Obtaining Electricity connection	<ul style="list-style-type: none"> i. Mandate internal electricity installation works typically carried out by a licensed professional/ company ii. Mandate the frequency of the following: <ul style="list-style-type: none"> a. Inspection by contractor/company that performed internal installations b. Issuance of certificate of compliance by contractor/company c. Check quality of external installation works by contractor/company iii. Mandate the quality check or final inspection by a third party to ensure the quality and safety of internal electricity installations 	P&E		
182		Obtaining Electricity connection	<p>Mandate qualification of third party carrying-out the electrical wiring installation works:</p> <ul style="list-style-type: none"> a. Minimum number of years of experience b. Education qualification (for example, university degree in the relevant field) c. Registered member of the national association of engineers d. Pass a qualification exam 	P&E		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
183		Obtaining Water connection	States to have an online system and ensure the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Third party verification	PHE		
184		Obtaining Water connection	Display information on tariffs (in Rs. per kL) and notify customers of change in tariff ahead of the billing cycle (for commercial and industrial users)	PHE		
185		Obtaining Water connection	Develop an online system for e-payment of bills	PHE		
186		Obtaining Water connection	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	PHE		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
187		Obtaining Water connection	Mandate to Publish an online dashboard in public domain with following features: i. Clearly publish the data on number of applications received and granted, and the time taken and cost incurred to grant approvals/certificate ii. Highlight that the dashboard is updated preferably on real time or updated regularly (daily/weekly/fortnightly/monthly). Date and time of modification may be mentioned	PHE		
188		Obtaining Water connection	Mandate Water Supply authorities to include provisions in governing statutes/ in Business facilitation Act for inclusion of credit facilities as a compensative measure for any irregularities or lapses in service delivery other than force majeure situations	PHE		
189		Obtaining Water connection	Mandate Water Supply authority (Such as ULB, Panchayats among others) to design and publish an online dashboard in public domain to provide information on quality of Water being supplied to consumers area wise having following parameters and updated on real time basis: i. Water Pressure ii. Water Quality – TDS (Total Dissolve Solids), PPM	PHE		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
190		Obtaining Water connection	Recommend/ Mandate ULB's to include sustainable water use practices such as Rainwater harvesting as a mandatory requirement while providing construction permits for new buildings and as a mandatory requirement for availing utility connections in existing buildings	PHE		
191		Obtaining Water connection	Recommendation/Mandate ULB's to include sustainable water use practices such as Solid waste/ bio-sludge management as a mandatory requirement while providing construction permits for new buildings and as a mandatory requirement for availing utility connections in existing buildings	PHE		
192		Obtaining Water connection	Mandate Water Supply Authority to notify customers of planned outages (maintenance and repair) for next 1 month in advance	PHE		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
193		Obtaining Water connection	Establish an Online Grievance Mechanism and define working procedures and escalation matrix (including service timelines, reverting to business etc.) for Grievance handling	PHE		
194		Obtaining Water connection	<ul style="list-style-type: none"> i. Mandate external water installation works typically carried out by a licensed professional/ company ii. Mandate the frequency of the following: <ul style="list-style-type: none"> a. Inspection by contractor/company that performed external installations b. Issuance of certificate of compliance by contractor/company c. Check quality of external installation works by contractor/company iii. Mandate the quality check or final inspection by a third party to ensure the quality and safety of external water installations 	PHE		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
195		Obtaining Water connection	<ul style="list-style-type: none"> i. Mandate internal water installation works typically carried out by a licensed professional/ company ii. Mandate the frequency of the following: <ul style="list-style-type: none"> a. Inspection by contractor/company that performed internal installations b. Issuance of certificate of compliance by contractor/company c. Check quality of internal installation works by contractor/company iii. Mandate the quality check or final inspection by a third party to ensure the quality and safety of internal water installations 	PHE		
196		Obtaining Water connection	<ul style="list-style-type: none"> Mandate qualification of third party carrying-out the water installation works: <ul style="list-style-type: none"> a. Minimum number of years of experience b. Education qualification (for example, university degree in the relevant field) c. Registered member of the national association of engineers d. Pass a qualification exam 	PHE		
197		Obtaining Water connection	Publish Key Performance Indicators to monitor the environmental sustainability of electricity supply (for example,% energy used from renewable sources)	PHE		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
198		Wastewater Treatment	1. Designate entity responsible for regulating wastewater discharge to the local sewerage system 2. Mandate wastewater treatment requirements that require wastewater to be treated before it is discharged to water bodies or land (for example- discharge limits (effluent limitation), Pre-treatment conditions for discharges etc.)	PHE		
199		Wastewater Treatment	Establish rules on wastewater reuse (for example, guidelines for the use of reclaimed water, effluent quality limits and treatment process/type)	PHE		
200		Permission to draw water from river/public tanks	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step, searchable based on risk category, size of firm, business location and Foreign/ Domestic investor	PHE		
201		Permission to draw water from river/public tanks	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met.	PHE		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
202		Permission to draw water from river/public tanks	States to have an online system and ensure the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Third party verification	PHE		
203		NoC for water abstraction from Ground Water Authority	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step, searchable based on risk category, size of firm, business location and Foreign/ Domestic investor	PHE		
204		NoC for water abstraction from Ground Water Authority	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met.	PHE		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
205		NoC for water abstraction from Ground Water Authority	States to have an online system and ensure the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Third party verification	PHE		
206	Paying taxes	GST	Set up service centers to assist taxpayers for e-filing of returns under the State/Union Territory GST Act	Taxation	Kailiana Ralte, Jt Commr. Contact No: 9612177116	
207		GST	Establish a helpline providing basic services such as assisting users in GST registration, preparing and filing returns under the GST Act	Taxation	Kailiana Ralte, Jt Commr. Contact No: 9612177116	
208		GST	Constitute an authority for advance ruling under the State Goods Service Tax and publish details of application procedure and checklist on the Department's website	Taxation	Kailiana Ralte, Jt Commr. Contact No: 9612177116	
209		GST	Constitute an appellate authority for advance ruling under the State Goods Service Tax and publish details of application procedure and checklist on the Department's website	Taxation	Kailiana Ralte, Jt Commr. Contact No: 9612177116	
210		Other Taxes / Levies	Publish a list of all state, municipal and panchayat levies on one portal and include the relevant information pertaining to the rates and tariff levied by the State and local bodies	Taxation	Kailiana Ralte, Jt Commr. Contact No: 9612177116	

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
211		Profession tax	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step	Taxation	Kailiana Ralte, Jt Commr. Contact No: 9612177116	
212		Profession tax	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	Taxation	Kailiana Ralte, Jt Commr. Contact No: 9612177116	
213		Profession tax	States to have an online system and ensure the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification	Taxation	Kailiana Ralte, Jt Commr. Contact No: 9612177116	
214		Profession tax	Design and implement a system for online filing of returns and for online payment of tax as provided under the State Act and rules thereunder	Taxation	Kailiana Ralte, Jt Commr. Contact No: 9612177116	
215		Profession tax	Mandate that the final profession tax registration certification (where applicable) will be issued within at most one (1) working day from the date of submission of application form	Taxation		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
216		Profession tax	Mandate to Publish an online dashboard in public domain with following features: i. Clearly publish the data on number of applications received and granted, and the time taken and cost incurred to grant approvals/certificate ii. Highlight that the dashboard is updated preferably on real time or updated regularly (daily/weekly/fortnightly/monthly). Date and time of modification may be mentioned	Taxation	Kailiana Ralte, Jt Commr. Contact No: 9612177116	
217	State Excise	State Excise - Excise Verification Certificate	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step, searchable based on risk category, size of firm, business location and Foreign/ Domestic investor	Excise & Narcotics		
218		State Excise - Excise Verification Certificate	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	Excise & Narcotics		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
219		State Excise - Excise Verification Certificate	States to have an online system and ensure the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification	Excise & Narcotics		
220		State Excise - Label Registration	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step	Excise & Narcotics		
221		State Excise - Label Registration	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	Excise & Narcotics		
222		State Excise - Label Registration	States to have an online system and ensure the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification	Excise & Narcotics		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
223		State Excise - Label Registration	Allow for renewal of registered label approval based on self-certification where there are no changes required in the label	Excise & Narcotics		
224		State Excise - Brand Registration	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step	Excise & Narcotics		
225		State Excise - Brand Registration	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	Excise & Narcotics		
226		State Excise - Brand Registration	States to have an online system and ensure the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification	Excise & Narcotics		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
227		License for local sale, Import and export permit of Spirit and Indian-made foreign liquor (IMFL)	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step, searchable based on risk category, size of firm, business location and Foreign/ Domestic investor	Excise & Narcotics		
228		License for local sale, Import and export permit of Spirit and Indian-made foreign liquor (IMFL)	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	Excise & Narcotics		
229		License for local sale, Import and export permit of Spirit and Indian-made foreign liquor (IMFL)	States to have an online system and ensure the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification	Excise & Narcotics		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
230		State Excise	<p>Mandate to Publish an online dashboard in public domain with following features:</p> <p>i. Clearly publish the data on number of applications received and granted, and the time taken and cost incurred to grant approvals/certificate</p> <p>ii. Highlight that the dashboard is updated preferably on real time or updated regularly (daily/weekly/fortnightly/monthly). Date and time of modification may be mentioned</p> <p>The dashboard should cover the following:</p> <ul style="list-style-type: none"> • Excise Verification Certificate • Brand Registration from State Excise • Label Registration from State Excise • License for local sale, import and export permit of spirit and Indian-made foreign liquor (IMFL) from State Excise 	Excise & Narcotics		
231	Construction Permit Enablers	Uniform Building Code	Enact a comprehensive uniform building code/building by-law applicable to the entire State	UD&PA		
232		Uniform Building Code	Ensure that the uniform building code/building by-law include provisions for risk-based classification of buildings	UD&PA		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
233		Uniform Building Code	Ensure that the uniform building code/building by-law includes accreditation programs and clear responsibilities and penalties, where applicable, for professionals including architects and engineers engaged in the construction process	UD&PA		
234		Uniform Building Code	Define mandatory qualifications for architects and structural engineers in the uniform building by-law applicable in State/UT	UD&PA		
235		Uniform Building Code	Ensure building regulation /code/standard have provisions to dispute the decision of the local authority	UD&PA		
236		Construction permit	Develop legally valid master plans/zonal plans/land use plans for all urban and Panchayat areas and make it available online in public domain	UD&PA (AMC)		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
237		Construction Permit	<p>Mandate time-bound delivery through a legislation such as:</p> <ol style="list-style-type: none"> 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met <p>For the following 3 stages of construction permits</p> <ol style="list-style-type: none"> 1. Building Plan Approval 2. Permission for Alteration and Addition/Revision/Revalidation of Building Plan 3. Permission for Demolition and Reconstruction of Building 4. Plinth Approval 5. Occupancy/Completion certificate <p>Ensure the time limit should not exceed 45 days</p>	UD&PA		
238		Construction Permit	<p>Publish information about fees, procedure and a comprehensive list of documents including pre-construction and post-construction No Objection Certificates (NOCs), registrations and other mandatory State/UT approvals</p>	AMC		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
239		Construction Permit	Ensure formal land use planning/zoning regulations incorporate the following: i. Requirements for trunk infrastructure availability (water, electricity, sanitation) ii. Hazard maps that identify areas in which construction is not permitted due to natural hazards iii. Hazard maps that identify minimum separation between residential and hazardous occupancies iv. Maps that identify areas in which construction of buildings is not permitted in relation to natural resources	UD&PA/AMC		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
240		Construction permit approval	<p>Design and develop an online single window system for granting construction permits with following functionalities:</p> <p>i. A common integrated application for all internal and external agencies required to provide NOCs/Approvals such as Fire Services, Water and Sewerage Department, Permission for Alteration and Addition/Revision/Revalidation of Building Plan/Permission for Demolition and Reconstruction of Building, DISCOMS, AAI, NMA, Forest, labour, Factory Directorate etc.</p> <p>ii. Provision for making an online application with integrated payment without the need for a physical touch point for document submission and verification</p> <p>iii. The system should allow auto scrutiny of building plans from compliance perspective according to the uniform building codes/building by-law using Auto DCR (or similar) software</p> <p>iv. Ensure that the system issues digitally signed approved building plan</p> <p>v. Provision for e-intimation to authorities of plinth level completion</p> <p>vi. Provision for e-intimation of commencement of construction</p> <p>vii. Provision for online common completion request form cum Occupancy Certificate Application with online</p>	AMC		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
			<p>payment</p> <p>viii. Provision for online issuance of signed occupancy cum completion certificate to the applicant</p>			
241		Construction permit approval	Mandate that a single, joint site inspection will be carried out by all concerned authorities such as Fire, Sewerage, Electricity, Labour (such as Factory license), Water Department and internal departments responsible for granting construction permits in urban	AMC		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
			areas and IDCs			
242		Construction permit approval	Implement a system to allow approval based on third party certification (during construction and/or completion stage, as applicable) of structural design and architectural drawings by authorized structural engineers and architects respectively across all urban areas and IDCs	AMC		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
243		Construction permit approval	<p>Mandate to Publish an online dashboard in public domain with following features:</p> <ul style="list-style-type: none"> i. Clearly publish the data on number of applications received and granted, and the time taken and cost incurred to grant approvals/certificate ii. Highlight that the dashboard is updated preferably on real time or updated regularly (daily/weekly/fortnightly/monthly). Date and time of modification may be mentioned <p>The dashboard should cover the following:</p> <ul style="list-style-type: none"> i. Building Plan approval ii. Permission for Alteration and Addition/Revision/Revalidation of Building Plan/Permission for Demolition and Reconstruction of Building iii. Plinth Approval iv. Completion/Occupancy certificate 	AMC		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
244		Inspection by Building Proposal Office/ relevant agency as part of Building Plan Approval Process, Plinth Level Inspection and obtaining completion/ occupancy certificate	Inspection by Building Proposal Office/ relevant agency as part of obtaining construction permit & for Alteration and Addition/Revision/Revalidation of Building Plan/Permission for Demolition and Reconstruction of Building Publish a well-defined inspection procedure and checklist on department's web site	AMC		
245		Inspection by Building Proposal Office/ relevant agency as part of Building Plan Approval Process, Plinth Level Inspection and	Inspection by Building Proposal Office/ relevant agency as part of obtaining occupancy/completion certificate: Publish a well-defined inspection procedure and checklist on department's website	AMC		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
		obtaining completion/ occupancy certificate				
246		Inspection by Building Proposal Office/ relevant agency as part of Building Plan Approval Process, Plinth Level Inspection and obtaining completion/ occupancy certificate	Mandate that inspections (except in case of complaint-based inspections) shall be limited to the checklist published on the Department's website	AMC		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
247		Inspection by Building Proposal Office/ relevant agency as part of Building Plan Approval Process, Plinth Level Inspection and obtaining completion/ occupancy certificate	Design and implement a computerized system for identifying building/area that needs to be inspected based on risk assessment: i. Building plan approval. ii. Permission for Alteration and Addition/Revision/Revalidation of Building Plan iii. Permission for Demolition and Reconstruction of Building iv. Plinth level inspection. v. Completion/Occupancy certificate.	AMC		
248		Inspection by Building Proposal Office/ relevant agency as part of Building Plan Approval Process, Plinth Level Inspection and	Design and implement a system for computerized allocation of inspectors	AMC		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
		obtaining completion/ occupancy certificate				
249		Inspection by Building Proposal Office/ relevant agency as part of Building Plan Approval Process, Plinth Level Inspection and obtaining completion/ occupancy certificate	Mandate online submission of inspection report within 48 hours to the Department	AMC		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
250		Inspection	Mandate surprise inspection or inspections based on complaints and ensure details are recorded in the system			
251	Inspection Enablers	Joint Inspection	<p>Mandate joint- inspection under all the following Acts:</p> <p>I. Inspection under The Equal Remuneration Act, 1976</p> <p>II. Inspection under The Factories Act, 1948</p> <p>III. Inspection under The Maternity Benefit Act, 1961</p> <p>IV. Inspection under The Minimum Wages Act, 1948</p> <p>V. Inspection under The Shops and Establishments Act (as applicable)</p> <p>VI. Inspection under The Labour Welfare Fund Act (as applicable)</p> <p>VII. Inspection under The Payment of Bonus Act, 1965</p> <p>VIII. Inspection under The Payment of Wages Act, 1936</p> <p>IX. Inspection under The Payment of Gratuity Act, 1972</p> <p>X. Inspection under The Contract Labour (Regulation and Abolition) Act, 1970</p>	LESDE		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
252		Central Inspection Framework, Compliance Inspection under: Labour, Factories & Boilers: i. The Equal Remuneration Act, 1976, ii. The Minimum Wages Act, 1948 iii. The Shops and Establishments Act iv. The Payment of Bonus Act, 1965 v. The Payment of Wages Act, 1936 vi. The Payment of Gratuity Act, 1972	Institutionalize a Central Inspection System (CIS) responsible for undertaking compliance inspections of the Departments concerned			

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
		vii. The Contract Labour (Regulation and Abolition) Act, 1970 viii. The Factories Act, 1948 ix. Legal Metrology Act, 2009 and Rules Environment : x. The Water (Prevention and Control of Pollution) Act, 1974 xi. The Air (Prevention and Control of Pollution) Act, 1981 xii. Indian Boilers Act 1923				

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
253		Central Inspection Framework, Compliance Inspection under: Labour, Factories & Boilers: i. The Equal Remuneration Act, 1976, ii. The Minimum Wages Act, 1948 iii. The Shops and Establishments Act iv. The Payment of Bonus Act, 1965 v. The Payment of Wages Act, 1936 vi. The Payment of Gratuity Act, 1972	Design and develop an online inspection system for scheduling of inspections			

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
		vii. The Contract Labour (Regulation and Abolition) Act, 1970 viii. The Factories Act, 1948 ix. Legal Metrology Act, 2009 and Rules Environment : x. The Water (Prevention and Control of Pollution) Act, 1974 xi. The Air (Prevention and Control of Pollution) Act, 1981 xii. Indian Boilers Act 1923				

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
254		Central Inspection Framework, Compliance Inspection under: Labour, Factories & Boilers: i. The Equal Remuneration Act, 1976, ii. The Minimum Wages Act, 1948 iii. The Shops and Establishments Act iv. The Payment of Bonus Act, 1965 v. The Payment of Wages Act, 1936 vi. The Payment of Gratuity Act, 1972	Ensure that the selection of establishments for inspection is done using computerized risk assessment and allocation of inspectors is undertaken under the CIS			

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
		vii. The Contract Labour (Regulation and Abolition) Act, 1970 viii. The Factories Act, 1948 ix. Legal Metrology Act, 2009 and Rules Environment : x. The Water (Prevention and Control of Pollution) Act, 1974 xi. The Air (Prevention and Control of Pollution) Act, 1981 xii. Indian Boilers Act 1923				

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
255		Central Inspection Framework, Compliance Inspection under: Labour, Factories & Boilers: i. The Equal Remuneration Act, 1976, ii. The Minimum Wages Act, 1948 iii. The Shops and Establishments Act iv. The Payment of Bonus Act, 1965 v. The Payment of Wages Act, 1936 vi. The Payment of Gratuity Act, 1972	Differentiate compliance inspection requirements based on risk profile (such as High, Medium, and Low risk) of industries under all the labour laws			

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
		vii. The Contract Labour (Regulation and Abolition) Act, 1970 viii. The Factories Act, 1948 ix. Legal Metrology Act, 2009 and Rules Environment : x. The Water (Prevention and Control of Pollution) Act, 1974 xi. The Air (Prevention and Control of Pollution) Act, 1981 xii. Indian Boilers Act 1923				

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
256		Central Inspection Framework, Compliance Inspection under: Labour, Factories & Boilers: i. The Equal Remuneration Act, 1976, ii. The Minimum Wages Act, 1948 iii. The Shops and Establishments Act iv. The Payment of Bonus Act, 1965 v. The Payment of Wages Act, 1936 vi. The Payment of Gratuity Act, 1972	Publish a well-defined inspection procedure and a comprehensive inspection checklist/form on the CIS website which should be strictly followed by the inspector. No inspections should be done beyond that checklist			

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
		vii. The Contract Labour (Regulation and Abolition) Act, 1970 viii. The Factories Act, 1948 ix. Legal Metrology Act, 2009 and Rules Environment : x. The Water (Prevention and Control of Pollution) Act, 1974 xi. The Air (Prevention and Control of Pollution) Act, 1981 xii. Indian Boilers Act 1923				

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
257		Central Inspection Framework, Compliance Inspection under: Labour, Factories & Boilers: i. The Equal Remuneration Act, 1976, ii. The Minimum Wages Act, 1948 iii. The Shops and Establishments Act iv. The Payment of Bonus Act, 1965 v. The Payment of Wages Act, 1936 vi. The Payment of Gratuity Act, 1972	I Mandate that inspections (except in case of complaint-based inspections) shall be limited to the checklist II Mandate online submission of inspection report within 48 hours to CIS III Mandate that the same inspector will not inspect the same establishment twice consecutively IV Allow users to view and download submitted inspection reports of at least past three years			

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
		vii. The Contract Labour (Regulation and Abolition) Act, 1970 viii. The Factories Act, 1948 ix. Legal Metrology Act, 2009 and Rules Environment : x. The Water (Prevention and Control of Pollution) Act, 1974 xi. The Air (Prevention and Control of Pollution) Act, 1981 xii. Indian Boilers Act 1924				

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
258		Compliance Inspection by Department of Labour/ Department of Factories	Allow self-certification/ third party certification instead of Departmental inspections under all the labour laws and The Factories Act, 1948. Define the criteria for recognition of third-party agencies/individuals and publish a list on the Department/board portal	LESDE		
259		Compliance Inspection by Department of Labour/ Department of Factories	Mandate to Publish an online dashboard in public domain with following features: i. Clearly publish the data on number of applications received and granted, and the time taken and cost incurred to grant approvals/certificate ii. Highlight that the dashboard is updated preferably on real time or updated regularly (daily/weekly/fortnightly/monthly). Date and time of modification may be mentioned	LESDE		
260		Commercial Dispute Resolution Enablers	Establish dedicated commercial courts (in major towns/cluster of districts to cover the whole State) to hear and resolve the commercial disputes	Law & Judicial		
261	Contract Enforcement	Commercial Dispute Resolution Enablers	Establish a dedicated division/bench under the High Court to hear commercial disputes	Law & Judicial		
262		Commercial Dispute Resolution	Ensure at least 90% of the vacancies in specialized Commercial courts been filled up	Law & Judicial		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
		Enablers				
263		Commercial Dispute Resolution Enablers	Each Commercial Court, Commercial Division, Commercial Appellate Division shall maintain, publish, and update every month, statistical data regarding the number of suits, applications and appeals filed and pendency of such cases, status of each case and number of cases disposed off	Law & Judicial		
264		Paper-less Courts	States to have an online system for commercial courts that allows: i. e-filing for commercial disputes in Commercial courts ii. issuance of e-summons for commercial disputes in Commercial courts iii. publishing of e-cause lists for commercial disputes in Commercial courts iv. Track status of commercial case online v. e-payment of court fees and process fees for Commercial disputes in Commercial courts vi. digitally signed certificate of court orders/ view decisions in a particular case	Law & Judicial		
265	Sector Specific- Trade License	Trade License	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step,	Commerce & Industries		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
			searchable based on risk category, size of firm, business location and Foreign/ Domestic investor			
266		Trade License	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	Commerce & Industries		
267		Trade License	States to have an online system and ensure the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification	Commerce & Industries		
268		Trade License	Reduce the number of documents required for obtaining trade license to only two: ID Proof and Lease Deed/Legal Occupancy document	Commerce & Industries		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
269		Trade License	Mandate to Publish an online dashboard in public domain with following features: i. Clearly publish the data on number of applications received and granted, and the time taken and cost incurred to grant approvals/certificate ii. Highlight that the dashboard is updated preferably on real time or updated regularly (daily/weekly/fortnightly/monthly). Date and time of modification may be mentioned	Commerce & Industries		
270		Trade License	Eliminate the requirement of renewal of registration or allow auto-renewal	Commerce & Industries		
271	Sector Specific-Healthcare	Retail Drug License (Pharmacy)	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step, searchable based on risk category, size of firm, business location and Foreign/ Domestic investor	H&FW		
272		Retail Drug License (Pharmacy)	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	H&FW		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
273		Retail Drug License (Pharmacy)	States to have an online system* and ensure the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification *For online system, State may adopt/ onboard Online Drug Licensing System (ONDLS).	H&FW		
274		Retail Drug License (Pharmacy)	Eliminate the requirement of renewal in Retail Drug License or allow auto-renewal	H&FW		
275		Wholesale Drug License	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step, searchable based on risk category, size of firm, business location and Foreign/ Domestic investor	H&FW		
276		Wholesale Drug License	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	H&FW		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
277		Wholesale Drug License	States to have an online system* and ensure the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification *For online system, State may adopt/ onboard Online Drug Licensing System (ONDLS).	H&FW		
278		Renewal of Wholesale Drug License	Eliminate the requirement of renewal of registration or allow auto-renewal	H&FW		
279		Granting of Drug Manufacturing License	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step, searchable based on risk category, size of firm, business location and Foreign/ Domestic investor	H&FW		
280		Granting of Drug Manufacturing License	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	H&FW		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
281		Granting of Drug Manufacturing License	States to have an online system* and ensure the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification *For online system, State may adopt/ onboard Online Drug Licensing System (ONDLS).	H&FW		
282		Renewal of Drug Manufacturing License	Eliminate the requirement of renewal of registration or allow auto-renewal	H&FW		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
283		Granting of Drug Manufacturing License	<p>Mandate to Publish an online dashboard in public domain with following features:</p> <p>i. Clearly publish the data on number of applications received and granted, and the time taken and cost incurred to grant approvals/certificate</p> <p>ii. Highlight that the dashboard is updated preferably on real time or updated regularly (daily/weekly/fortnightly/monthly). Date and time of modification may be mentioned</p> <p>The dashboard should cover:</p> <ul style="list-style-type: none"> • Retail Drug License (Pharmacy) • Wholesale License • Drug Manufacturing 	H&FW		
284	Sector Specific-Legal Metrology	Registration, Licenses, Renewals and Verifications under the Legal Metrology Act, 2009	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step	FCS&CA		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
285		Registration, Licenses, Renewals and Verifications under the Legal Metrology Act, 2009	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	FCS&CA		
286		Registration, Licenses, Renewals and Verifications under the Legal Metrology Act, 2009	States to have an online system and ensure the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification	FCS&CA		
287		Renewal under the Legal Metrology Act, 2009	Eliminate the requirement of renewal of registration or allow auto-renewal	FCS&CA		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
288		Registration, Licenses, Renewals and Verifications under the Legal Metrology Act, 2009	<p>Mandate to Publish an online dashboard in public domain with following features:</p> <p>i. Clearly publish the data on number of applications received and granted, and the time taken and cost incurred to grant approvals/certificate</p> <p>ii. Highlight that the dashboard is updated preferably on real time or updated regularly (daily/weekly/fortnightly/monthly). Date and time of modification may be mentioned</p> <p>The dashboard should cover the following:</p> <ul style="list-style-type: none"> • Registration/ License and renewals under the Legal Metrology Act, 2009 • Verification of Weights and Measures under the Legal Metrology Act, 2009. 	FCS&CA		
289	Sector Specific- (Fire License/ NoC)	Fire License/ NoC	Ensure that information is available on website on all necessary components for availing a service such as comprehensive list of documents required, procedure with stage wise details, cost and time for completion of each procedure/ step, searchable based on risk category, size of firm, business location and Foreign/ Domestic investor	Fire & Emergency Services		

S. No.	Area	Sub-Area	Reform Details	Concerned Department	Nodal Officer/Contact No.	Stage of Implementation
(1)	(2)	(3)	(4)	(5)	(6)	
290		Fire License/ NoC	Mandate time-bound delivery through a legislation such as: 1. Right to Services Act / Public Service guarantee Act 2. Equivalent act with punitive provisions and grievance mechanism in case the stipulated timelines are not met	Fire & Emergency Services		
291		Fire License/ NoC	States to have an online system and ensure the following features without the requirement of physical visit to the department: i. Submission of application ii. Payment of application fee iii. Track status of application iv. Download the final signed certificate v. Third party verification	Fire & Emergency Services		
292		Fire License/ NoC	Mandate to Publish an online dashboard in public domain with following features: i. Clearly publish the data on number of applications received and granted, and the time taken and cost incurred to grant approvals/certificate ii. Highlight that the dashboard is updated preferably on real time or updated regularly (daily/weekly/fortnightly/monthly). Date and time of modification may be mentioned	Fire & Emergency Services		