



Reducing  
Regulatory Compliance Burden (RCB)  
for  
Businesses and Citizens

Mizoram



# What are Burdensome Compliances?

- ❑ **Redundant** laws/regulations
- ❑ Unnecessary/**duplicate/repetitive**/linear procedures
- ❑ Punishment (e.g. imprisonment) for **minor offences**/procedural lapses where there is no mala fide intent
- ❑ **Increase time and/or cost** for citizens/businesses

## Examples

- ❑ Police Eating House license is required for opening a restaurant in Delhi (**no other State/UT**, except West Bengal, have this **requirement**)
- ❑ Objective of Health trade license issued by Municipal Corporations, related to hygiene, is already covered under FSSAI norms/license. Thus, it leads to **duplicity**

# Reducing Compliance Burden (RCB) - Overview

## Vision

*Hon'ble PM's belief - Minimum Government, Maximum Governance*

## Agenda

“Ease of Living” & “Ease of Doing Business”

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*DPIIT was appointed as the nodal department for coordination in July 2020*

## Approach

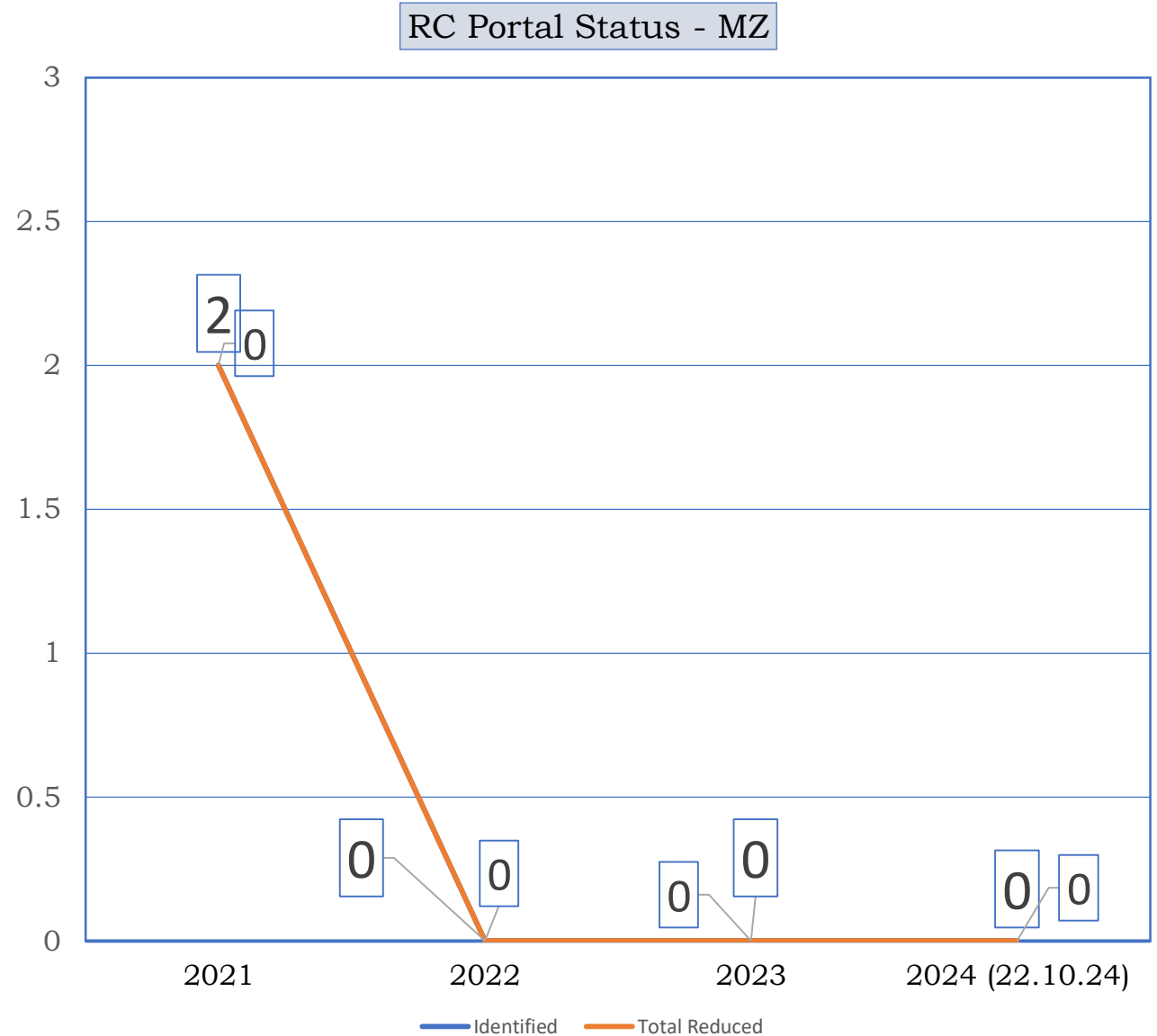
- **4-pronged strategy** to review Acts/Rules/Processes:
  - ❑ **Simplification** of procedures, approvals, rules, etc.
  - ❑ **Elimination** of redundant laws/processes
  - ❑ **Digitization** of approvals/procedures/inspections etc.
  - ❑ **Decriminalization** of minor, technical or procedural defaults
- **Self-assessment** by Ministries/Departments and States/UTs based on intensive stakeholder consultations
- **Nodal officer** appointed for each Department and State/UT

An online platform – Regulatory Compliance Portal (RCP) launched to streamline and record all activities in 2021

# Current Scenario – RCB – Mizoram

as on 07.04.2025 on RC Portal

Compliances (Business + Citizens) – Mizoram		
<b>Identified</b>		<b>3</b>
Simplification	0	
Digitization	0	
Decriminalization	0	
Eliminate Redundancy	0	
<b>Reduced</b>		<b>0</b>
<b>Under Review</b>		<b>3</b>
<b>Retained</b>		<b>0</b>
<b>Best Practice</b>		<b>-</b>



# Current Scenario – RCB – Mizoram

## as on 07.04.2025 on RC Portal



Government of India  
Ministry of Commerce and Industry  
Department for Promotion of Industry and Internal Trade

### Regulatory Compliance Portal

Home Dashboard New Request Draft Compliances Action Plan Decriminalization Best Practice Reports Contact Us

PINKY ZOSANGPUII, Joint Secretary

ALL
  SELF-ASSESSMENT
  INDUSTRY ASSOCIATION

Commerce & Industries Department-MZ, MIZORAM

Compliance Meter

0  
Compliance Reduced

3  
Under Review

0  
Not Accepted

#### Burdensome Compliances

Search by Ministries/States

Type to Search Ministry...

Type to Search State...

RESET

Search for an Act

Select Compliance Type

Select Status

Select Sector

Compliance Request No.

SEARCH

EXPORT

PDF

Sr. No.	Compliance Request No.	Act	Sector	Authority	Compliance Type	Suggestions	Submitted Datetime	Status	Pending With	Attachments	Download PDF	Edit / Fill Missing Details
1	<a href="#">RC-20250219-45277</a>	The Mizoram Agriculture Products (Prohibition of Movement) (Amendment) Order 1999	Other - Permit/License Agricultural Product Movement	MIZORAM - Commerce & Industries Department-MZ	Certificate, License, Permission	Auto-renewal with online payment	26-03-2025 16:21:18	Submitted	Sub-Nodal Officer, Commerce & Industries Department-MZ, MIZORAM		Download (PDF)	<a href="#">Edit</a>
2	<a href="#">RC-20250219-45276</a>	The Mizoram Market (Regulation and Facilitation) Act 2022	Other - Auction/Bidding Process	MIZORAM - Commerce & Industries Department-MZ	Certificate, License, Permission	Auto-renewal with online payment	26-03-2025 16:28:06	Submitted	Sub-Nodal Officer, Commerce & Industries Department-MZ, MIZORAM		Download (PDF)	<a href="#">Edit</a>
3	<a href="#">RC-20250219-45274</a>	The Mizoram Market (Regulation and Facilitation) Act 2022	Other - Revenue Collection	MIZORAM - Commerce & Industries Department-MZ	Certificate, License, Permission	Auto-renewal with online payment	26-03-2025 16:36:24	Submitted	Sub-Nodal Officer, Commerce & Industries Department-MZ, MIZORAM		Download (PDF)	<a href="#">Edit</a>

# Reduced Compliances- DPIIT Analysis

## Compliances Reduced

**42,349 Compliances Reduced**  
(2,943 Compliance by Central Ministries & 39,406 by States/UTs)

**>670 unique Acts covered** reduced across States

### List of Unique Acts wherein more than 10 States have reduced Compliances

S.No	List of Acts	S.No	List of Acts
1	Shops and Commercial Establishments Act	13	The Air (Prevention And Control Of Pollution) Act, 1981
2	Payment Of Wages Act, 1936	14	Registration under Plastic Waste Management Rules, 2016
3	The Minimum Wages Act, 1948	15	Drugs and Cosmetics Act, 1940
4	Co-operative Societies Act	16	Building and Other Construction Workers (Regulation of Employment and Conditions of Service) Act, 1996
5	Society Registration Act	17	Contract Labour (Regulation & Abolition) Act
6	The Mines and Minerals (Development and Regulation) Act	18	Inter State Migrant Workmen (RE&CS) Act, 1979
7	Legal Metrology Act, 2009	19	State Electricity Acts
8	Municipal Corporation Act/Urban Local Bodies Act	20	The Micro, Small and Medium Enterprises Development Act, 2006
9	The Water (Prevention and control of pollution) Act, 1974	21	The Maternity Benefit Act, 1961
10	Excise Act, 1965; State Excise Policy	22	The Payment of Gratuity Act, 1972
11	Registration Act, 1908	23	Boilers Act, 1923 and Boiler Regulations, 1950
12	Insecticides Act, 1968 and Insecticides Rules, 1971		

# RCB+ - 23 Areas & 92 Reforms

## List of Unique Acts wherein more than 10 States have reduced Compliances

S. No	List of Acts	Department
1	Insecticides Act and Insecticides Rules	Agriculture Department
2	Co-operative Societies Act	Cooperation Department
3	Society Registration Act	Taxation
4	The Mines and Minerals (Development and Regulation) Act	Directorate of Geology and Mining
5	Legal Metrology Act	FCS&CA(Legal Metrology)
6	The Micro, Small and Medium Enterprises Development Act	Directorate of Commerce & Industries
7	State Electricity Acts	P&E Department
8	The Water (Prevention and control of pollution) Act	Environment & Forest
9	The Air (Prevention And Control Of Pollution) Act	
10	Registration under Plastic Waste Management Rules	
11	Excise Act & State Excise Policy	Excise & Narcotics
12	Drugs and Cosmetics Act	Health & Family Welfare
13	Boilers Act and Boiler Regulations	LESDE
14	Shops and Commercial Establishments Act	LESDE
15	Payment of Wages Act	
16	The Minimum Wages Act	
17	Building and Other Construction Workers (Regulation of Employment and Conditions of Service) Act	
18	Contract Labour (Regulation & Abolition) Act	
19	Inter State Migrant Workmen (RE&CS) Act	
20	The Maternity Benefit Act	
21	The Payment of Gratuity Act	
22	Municipal Corporation Act/Urban Local Bodies Act	UD&PA (AMC)
23	Registration Act	Revenue & Disaster Management

# Action Points for States/UTs

- ❑ States/UTs **examine 23 Acts covered under RCB+ according the guidebook** and **upload** all identified and reduced provisions on **RC Portal**.
  - For Decriminalization, consider principles laid down by Joint Parliamentary Committee (JPC) on Jan Vishwas Act, 2023 and decriminalization methodology of Tamil Nadu.
  - **Complete identification** along with **reduction** of compliances under **4 RCB strategy** and **upload** the **certificate** on **BRAP Portal**.
- ❑ Replicating “Best Practices” uploaded by other States/UTs on RC Portal.
  - ❑ **Identifying and uploading own Best Practices.**
- ❑ Examination & analyze long pending Under Review compliances.



# Action Taken by Mizoram (1/2)

## Institutional Actions

### ❑ At the State Level:

1. A **Task Force on Reducing Compliance Burden** (RCB) (Chaired by Chief Secretary) had been constituted on 19<sup>th</sup> August 2021 overseeing RCB implementation in the state.
2. A Proposal has been submitted for constituting a **State Deregulation Cell** under Chair of Commissioner & Secretary, C&I Department.

### ❑ At the Departmental level:

Steps taken at **Nodal Department (C&I)** and Other Line Departments of State Government

1. A RCB Team has been constituted under Commerce & Industries Department in December 2024. And the Team has completed an investigative study of departmental legislations.
2. Departments are directed to form **Decriminalization Committees** to propose amendments in their existing laws/rules.
3. All Departments to appoint a Nodal Officer dedicated for RCB.

# Action Taken by Mizoram (2/2)

## Portal & Policy Actions

1. RCB Portal Access is now Enabled (Login Credentials Created).
2. A total of **3 Compliances** have been submitted on RCB Portal.
3. All Departments are asked to examine their existing legislations/rules/provisions from this dimension. And Law & Judicial Department has also been entrusted for review of any such provisions.

NODAL OFFICERS - RCB		
Sl.No.	Department	Nodal Officer
1	LESDE	Helen Zochhingpuii Zote, LESO
2	P&E	Lalrinawma, US(Tech.) 9436791567
3	PWD	H Lalchhandama, JS 9612158277
4	Taxation	Lalthachiang, Jt. Comm. Of State Tax 9436143393

List of Departments that have constituted Decriminalization Committee		
Sl.No.	Department	Members
1	P&E	1. Chairman : Secretary 2. Member Secy. : US (Tech.) 3. Representative from L&J 4. Representative from E-in-C
2	PWD	N/A

# Common Structure of Reforms across all 23 Acts

- Reform 1 – Simplification

## **Simplification of processes across all Acts**

- Focus on simplifying forms, procedures, and documentation.
- Reduction of form sizes and number of procedures.

**Example:** For all 23 Acts, any redundant steps in application or renewal processes have been removed or reduced, offering auto-renewals and self-certification options

- Reform 2 – Elimination of Redundancy

## **Elimination of outdated or redundant regulations**

- Outdated laws/provisions and unnecessary compliances have been repealed.
- Review of document relevance: consolidation of multiple documents into one where applicable.

- Reform 3 – Digitization

## **Digitization of compliance for all Acts**

- Transition from offline to fully online platforms for compliance.
- Online submission, tracking, and processing for licenses, permits, and certifications.

**Example:** Automated renewals are available for routine processes such as Shop and Establishment Act

- Reform 4 – Decriminalization

## **Decriminalization of Minor Offenses**

- Minor offenses such as delays in submission and non-filing of returns are analyze and decriminalized.
- Introduction of graded penalties instead of imprisonment/fine.

# Certification of marking system for States across 23 Acts

## Upload Certificate on BRAP Portal

### • Certificate 1 – Identification

For Complete identification of Compliances – 1 Mark

For partial identification – propionate marks will be awarded

Example - if identification is done 75%, 50% or 25%, 0.75, 0.50 or 0.25 marks will be awarded respectively.

### • Certificate 2 – Simplification

For Complete simplification of Compliances – 1 Mark

For partial simplification – propionate marks will be awarded

Example - if simplification is done 75%, 50% or 25%, 0.75, 0.50 or 0.25 marks will be awarded respectively.

### • Certificate 3– Elimination of Redundancy

For Complete elimination of redundant Compliances – 1 Mark

For Partial elimination – propionate marks will be awarded

Example - if elimination is done 75%, 50% or 25%, 0.75, 0.50 or 0.25 marks will be awarded respectively.

### • Certificate 4– Digitization

For Complete Digitization of Compliances – 1 Mark

For Partial Digitization – propionate marks will be awarded

Example - if digitization is done 75%, 50% or 25%, 0.75, 0.50 or 0.25 marks will be awarded respectively.

### • Certificate 5 – Decriminalization

For Complete Decriminalization of Compliances – 1 Mark

For Partial Decriminalization – propionate marks will be awarded

Example - if Decriminalization is done 75%, 50% or 25%, 0.75, 0.50 or 0.25 marks will be awarded respectively.

# General Principles for Decriminalization- Jan Vishwas Act

- Removal of imprisonment accompanied with **levying of penalty** instead of fine to **avoid increase in litigation**
- **Graded punishments** to be provided
- Establish **adjudication** along with **appellate** mechanism
- **Consistency** to be brought in amendments by decriminalizing minor offences. For instance-
  - Punishments for **general contraventions** across Act
  - **Non-maintenance of records**/registers, non-filing of returns/information
  - **Obstructing Officer** in discharge of duties
  - **Contravention of Government orders** related to control of price etc.
  - Submission of **false statement**/information

# Examples of Jan Vishwas Act 2023 (1/2)

Type	Decriminalized in Acts via JV 2023	Examples from Amendment
Punishments for <b>general contraventions</b> across Act	<ul style="list-style-type: none"> <li>▪ Environment Protection Act (EPA),</li> <li>▪ Drugs and Cosmetics Act,</li> <li>▪ Air (Prevention and Control of Pollution) Act,</li> <li>▪ Cable Television Networks (Regulation) Act</li> </ul>	<p><b>In EPA</b>, punishment for all contraventions was prescribed under one section as general contravention (imprisonment up to five years). Now it has been replaced with specified ranges of penalty according to the gravity of offences.</p>
<b>Non-maintenance of records</b> /registers, non-filing of returns/information	<ul style="list-style-type: none"> <li>▪ The Patents Act, 1970</li> <li>▪ Marine Products Export Development Authority Act</li> <li>▪ National Bank for Agriculture and Rural Development Act</li> <li>▪ Spices Board Act</li> </ul>	<p><b>In the National Bank for Agriculture and Rural Development Act, 1981;</b> Under section 56 (2) relating to failure to produce books, accounts or/and statements, fine is replaced with penalty. Similarly, in <b>the Patents Act, 1970;</b> in section 122 (Refusal or failure to supply information), imprisonment and fine are converted into penalty.</p>
<b>Obstructing Officer</b> in discharge of duties	<ul style="list-style-type: none"> <li>▪ Rubber Act</li> <li>▪ Pharmacy Act</li> <li>▪ Tea Act</li> <li>▪ Air (Prevention and Control of Pollution) Act</li> </ul>	<p><b>In Rubber Act</b>, punishment for obstructing an officer was Imprisonment up to 1 year &amp; fine up to Rs. 5000. Now it is replaced with penalty up to Rs. 50,000</p>

# Examples of Jan Vishwas Act 2023 (2/2)

Type	Decriminalized in Acts via JV 2023	Examples from Amendment
<p><b>Contravention of Government orders</b> related to control of price etc.</p>	<ul style="list-style-type: none"> <li>▪ Rubber Act</li> <li>▪ Tea Act</li> </ul>	<p><b>In Tea Act</b>, contravention with the government order related to control of price and distribution was punishable with imprisonment up to six months &amp; fine up to Rs. 5,000. Now the punishment is replaced with penalty of Rs. 50,000.</p>
<p>Submission of <b>false statement</b>/information Failure to submit Information</p>	<ul style="list-style-type: none"> <li>▪ The Press and Registration of Books Act, 1867</li> <li>▪ The Indian Post Office Act, 1898</li> <li>▪ The Public Debt Act, 1944</li> <li>▪ The Industries (Development and Regulation) Act, 1951</li> <li>▪ The Copyright Act, 1957</li> <li>▪ The Air (Prevention and Control of Pollution) Act, 1981</li> <li>▪ The National Bank for Agriculture and Rural Development Act, 1981</li> <li>▪ The Spices Board Act, 1986</li> <li>▪ The National Housing Bank Act, 1987</li> </ul>	<p><b>In the Public Debt Act, 1944;</b> Section 27 related to making false statements was punishable with imprisonment for a term which may extend to six months, or with fine or with both now has been omitted vide Jan Vishwas Act 2023.</p>

# RCB Best Practices – Background

- In **Second National Conference of Chief Secretaries** –
  - Development of **online repository of best practices to encourage knowledge sharing and peer-learning** among Central Ministries/Departments and States/UTs.
- **Ministries/Departments and State/UT** were onboarded and requested to upload Best Practices
  - **Utility** live on **30<sup>th</sup> May 2023**.
- **Revamped Best Practice format/template (Excel/Word format)** was shared



# RCB Best Practices – Parameters and Process

## Best Practice Culture

### Definition of Best Practices

*Drive like a 'CULTURE'*

•1. Regulatory or procedural changes

•2. Elimination, Simplification, Digitization, or Decriminalization

•3. Material impact on direct or indirect cost and/or time for businesses or citizens

•4. Replicable across all/most States/UTs

4 elements to qualify as 'Best Practice'

1

➤ States/UTs to submit Best Practices adopted, to DPIIT, on a periodic basis

2

➤ Share the shortlisted best practices with all States/UTs

3

Monitoring of implementation across the country through BRAP/RCB/CoR

4

Assessment based on:  
a. Number of qualified best practices  
b. Implementation status

5

Contribution of each state to be included in the annual report (RCB/CoR)

# Best Practices – Examples (1/4)

1

## Elimination of Renewal of Registration

State	Uttar Pradesh
Department	Labour and Industry
Pre-Reform Scenario	Earlier entrepreneurs need to apply for renewal of registration under Shop & establishment Act in the state of Uttar Pradesh which was <b>unnecessary</b> a compliance for entrepreneurs.
Post Reform Scenario	The requirement of renewal has been <b>eliminated</b> which <b>saves 30 procedural days</b> of entrepreneurs. Total more than <b>1.8 lakh + people have been benefited</b> due to the change brought.

2

## Unified Portal for Licensing

State	Delhi
Department	Pollution Control Board
Pre-Reform Scenario	Earlier the process of <b>obtaining licenses</b> from DPCC, MCD, Fire, Delhi Police and NDMC <b>for Eating /Lodging and Boarding</b> Establishments in Delhi was <b>lengthy</b> and there was not deemed a provision.
Post Reform Scenario	The <b>unified portal</b> for licenses created for applicants to <b>obtain multiple licenses</b> from different agencies. The provision of <b>deemed approval</b> has <b>also</b> been <b>introduced</b> .

# Best Practices – Examples(2/4)

3

## Vendor Query Resolution

<b>Ministry</b>	<b>Ministry of Science and Technology</b>
Department	Department of Scientific and Industrial Research
Pre-Reform Scenario	Earlier for <b>query resolutions</b> of vendors the department used to have <b>personal meetings</b> .
Post Reform Scenario	A link for <b>Virtual Conference</b> has been set up and provided to all vendors for resolution of any queries related to procurement and vendor development. The VC timing is from <b>10am to 10:40am on every working day</b> . This has reduced requirement of personal meeting and query resolution has become faster.

4

## PAReSHRAM Portal

<b>State</b>	<b>Odisha</b>
Department	Labour & Employees
Pre-Reform Scenario	Earlier, for 13 labour related regulations, there was <b>manual applications</b> for Registration, License, Plan Approval etc. which created arbitrariness, delay and a cumbersome exercise to comply.
Post Reform Scenario	Forms related to <b>13 labour laws got digitized</b> and provision of <b>auto renewal</b> provided. Statutory compliance under 13 Labour Laws become easier due to access of information tracking facilities, auto renewal and digitization.

# Best Practices – Examples (3/4)

5

## Real Estate Project Registration

<b>State</b>	<b>Himachal Pradesh</b>
Department	Real Estate Regulatory Authority
Pre-Reform Scenario	The <b>promoters</b> were registering projects through <b>offline application</b> and payment of fees.
Post Reform Scenario	Promoter can apply for the registration of Real Estate Project and pay the registration fees <b>online</b> . Promoter can <b>track</b> their application online pending at Authority. Even <b>home buyers can check the status</b> of the project.

6

## E-Blood Bank

<b>State</b>	<b>Odisha</b>
Department	Health & Family Welfare
Pre-Reform Scenario	The Blood Center had the <b>manual records</b> and availability of blood unit group wise in other blood banks were not available The <b>lack of linkage and access of information</b> was affecting the cause.
Post Reform Scenario	An <b>integrated Blood Center automation system</b> called E- Blood Bank was created which inter-connect all the Blood Centers. It provides online status of blood group wise availability of blood units in all the licensed Blood Centers in the state.

# Best Practices – Examples (4/4)

7

## Kisan Sarthi

<b>Ministry</b>	<b>Ministry of Agriculture &amp; Farmers Welfare</b>
Department	ICAR: Department of Agricultural Research & Education
Pre-Reform Scenario	For technical information farmers used Krishi Vigyan Kendra (K/VKs) or Agricultural Universities where generic advisors were being issued. There was no way for farmers to connect with experts.
Post Reform Scenario	Kisan Sarthi Citizen Centric Digital Communication System for Agricultural Technology and Advice has eased communications for farmers with agriculture experts of different domain.

8

## Provisional Trade License and Deemed Approval

<b>State</b>	<b>Odisha</b>
Department	Housing and Urban Development
Pre-Reform Scenario	Earlier Trade License was issued for a period of <b>one year</b> and provision for issuance of Provisional Trade License was not there.
Post Reform Scenario	The State amended the provisions and introduced <b>provisional trade licenses</b> which gets <b>issued in a day</b> with validity of 3 months and provided option of deem approval post 3 months also introduced. The <b>validity</b> of license got increased to <b>5 years</b> .

# Actions proposed

- All Departments may appoint Nodal Officer for RCB/Deregulation
- Decriminalization Committee may be constituted by each Department
- State level Decriminalization Committee or Task Force may be set up under Law & Judicial Department to examine and finalize proposals of departmental Decriminalization Committees
- Compliances may be identified by departments as per format
- Departments with priority areas for deregulation may fix timelines for implementation and submit the same to Chairman deregulation by date to be fixed by meeting.

Thank You