



No. B-35011/34/2025-C&I-Part(1)

**GOVERNMENT OF MIZORAM
COMMERCE, INDUSTRIES, GEOLOGY & MINING DEPARTMENT**

**Mizoram Secretariat, MINECO
Aizawl, the 23rd July, 2026**

CIRCULAR

-

In view of the onboarding of services of Departments/Authorities onto the National Single Window System (NSWS), and with the objective of ensuring transparency, efficiency, and uniformity in service delivery, the Government of Mizoram hereby issues the following directives:

1. The services of the following Departments/Authorities have been onboarded and are live on the National Single Window System (NSWS):
 - i. Power & Electricity Department.
 - ii. Home (Fire & Emergency) Department
 - iii. Public Health Engineering Department
 - iv. Finance & Taxation Department
 - v. Commerce & Industries Department
 - vi. FCS & CA (Legal Metrology)
 - vii. Mizoram Pollution Control Board (EF&CC)
 - viii. Department of Tourism.

Accordingly, all Government-to-Business (G2B) approvals/services of the above Departments/Authorities that are available on the NSWS shall be processed, granted, and issued through the NSWS Portal.

2. Private electricity connections and private water connections shall have the option to process applications either through NSWS or through the Departmental websites.
3. To avoid hardship to applicants, offline applications may continue to be received where necessary. In such cases, the concerned Department/Authority shall be responsible for entering and submitting the complete application online on the NSWS on behalf of the applicant, ensuring that the approval process thereafter is undertaken only through the online system.
4. Administrative Heads of Departments/Authorities concerned shall ensure full compliance with the prescribed NSWS processes, timelines, documentation requirements, and service standards. Officers responsible for approvals must regularly monitor their NSWS dashboards and ensure that no applications remain pending beyond the stipulated timelines.
5. Departments/Authorities which are yet to be onboarded onto the NSWS shall take necessary steps for early onboarding and integration of their

respective services in coordination with Commerce, Industries, Geology & Mining Department and the National Single Window System team.

6. All Departments/Authorities shall undertake adequate publicity and awareness measures regarding the mandatory use of NSWS, including display of notices at offices/official websites, and other appropriate communication channels to encourage applicants to apply online on NSWS.
7. All concerned Administrative Heads of Departments/Authorities are directed to circulate this order to all officers and staff concerned and ensure strict and immediate compliance.

This is issued with the approval of the competent authority.

Sd/- KHILLI RAM MEENA

Chief Secretary to the Govt. of Mizoram.

Memo No.B-35011/34/2025-C&I-Part(1) :Aizawl, the 23rd July,2026

Copy to:-

1. Secretary to Governor, Mizoram.
2. Commissioner & Secretary to Chief Minister, Mizoram
3. P.S. to Speaker/Ministers/Leader of Opposition/Deputy Speaker/Ministers of State/Govt. Deputy Chief Whip, Mizoram.
4. Sr. P.P.S to Chief Secretary, Govt. of Mizoram.
5. All Administrative Heads, Government of Mizoram.
6. All Heads of Department, Government of Mizoram.
7. Director, Commerce & Industries.
8. Website Manager, C&I Department, for uploading on the official website.
9. All Nodal Officers, National Single Window System (NSWS)
10. Guard File No14

Digitally signed by
LALENGZAMI RALTE
Date: 23-07-2026
12:53:47

(LALENGZAMI RALTE)

Under Secretary to the Govt. of Mizoram,
Commerce, Industries, Geology & Mining Department